



DIVE OR SNORKEL WITH SHARKS AT AQWA

TERMS & CONDITIONS

BEFORE YOU BOOK

- + You must be aged 14+
- + You must be in good health, and not suffer from epilepsy, asthma or heart conditions.
- + You must be a competent swimmer.
- + To DIVE, you must be a qualified SCUBA Diver with PADI Open Water equivalent.

ON THE DAY

- + Parking at AQWA is free for 4 hours. There is also a drop-off zone at the front of the building.
- + Please arrive early to and account for any queues and to find a carpark, as spaces are limited in busy times.
- + Don't forget your bathers and towel!
- + Divers must show their SCUBA ticket.

REQUIREMENTS & LIMITATIONS

- This program does not include swimming, snorkelling or diving instruction. Participants must be confident swimmers and snorkellers or for the DIVE, be a qualified SCUBA diver with at least Open Water certification.
- All participants must be in good health and have no cardiovascular diseases, asthma or epilepsy.
- Participants must be aged 14+. Those under the age of 18 must have written permission from a parent/guardian, to be signed and witnessed by AQWA on the day.
- All participants must sign an indemnity agreement prior to commencing.
- All equipment is provided (except bathers & towel). Participants must wear/use any safety equipment deemed necessary by AQWA to participate in the programs. Prescription glasses cannot be worn during adventure, please wear contact lenses or your own prescription mask.
- Small, water-proof cameras are permitted for use during the activity. However NO flash photography is permitted.
- Images and footage taken is for personal use only and cannot be used for commercial purposes without express prior written permission from AQWA.

CONDITIONS OF YOUR BOOKING

- Bookings can be modified up to 7 days before the booked date (I.E. with at least one week's notice).
- Bookings changed within 2-7 days of the booked date (inclusive) cannot be refunded, but may be rescheduled or transferred at a Manager's discretion. A 50% re-booking fee may apply pending circumstances.
- Bookings cancelled on the day, or 'no-shows', incur a 100% loss and will not be refunded, rescheduled or transferred.
- Maximum 4 participants at any one time.
- AQWA's Right to Refuse: AQWA reserves the right to refuse entry to the activity if the above requirements are not met by the participant. AQWA's Divemasters have the right to refuse entry to the activity if they assess a participant is unfit or not competent to complete the activity safely.
- AQWA's Right to Reschedule: AQWA reserves the right to cancel or re-schedule an activity due to unforeseen circumstances, without notice. In this instance, the participant will be offered an alternative day/time or a refund for the activity only.